How Companies Pursue Software Quality

Focus on Prevention 20%
Process Improvement 9%
Other 1%

Improved Testing 24%
None 42%

From a recent CASE survey

Slogans 4%

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Inspections  Configuration Management
Testing  Test Planning
Walkthroughs  Standards Development
Standards Enforcement  SDLC
Audits  Process Improvement
Measures: Defects

- A *Fault* in the process
- Introduces *Defects* into the product
- Which result in *Failures* in usage
Improvement: Quality

# Created?

# Fixed?

# Found?

# Found?

# Created

# Left

# Found

# Left?
Initiation
Production
Delivery

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