

## **Introduction:**

- Work in progress

**Skip Jolley**

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## **Framework:**

- Nelson-Gilchrist Two-Engine Model

## **Process Management**

### **Process Tracking & Oversight**

- Process Management Process and Tool

### **Process Planning**

### **Process Requirements Management**

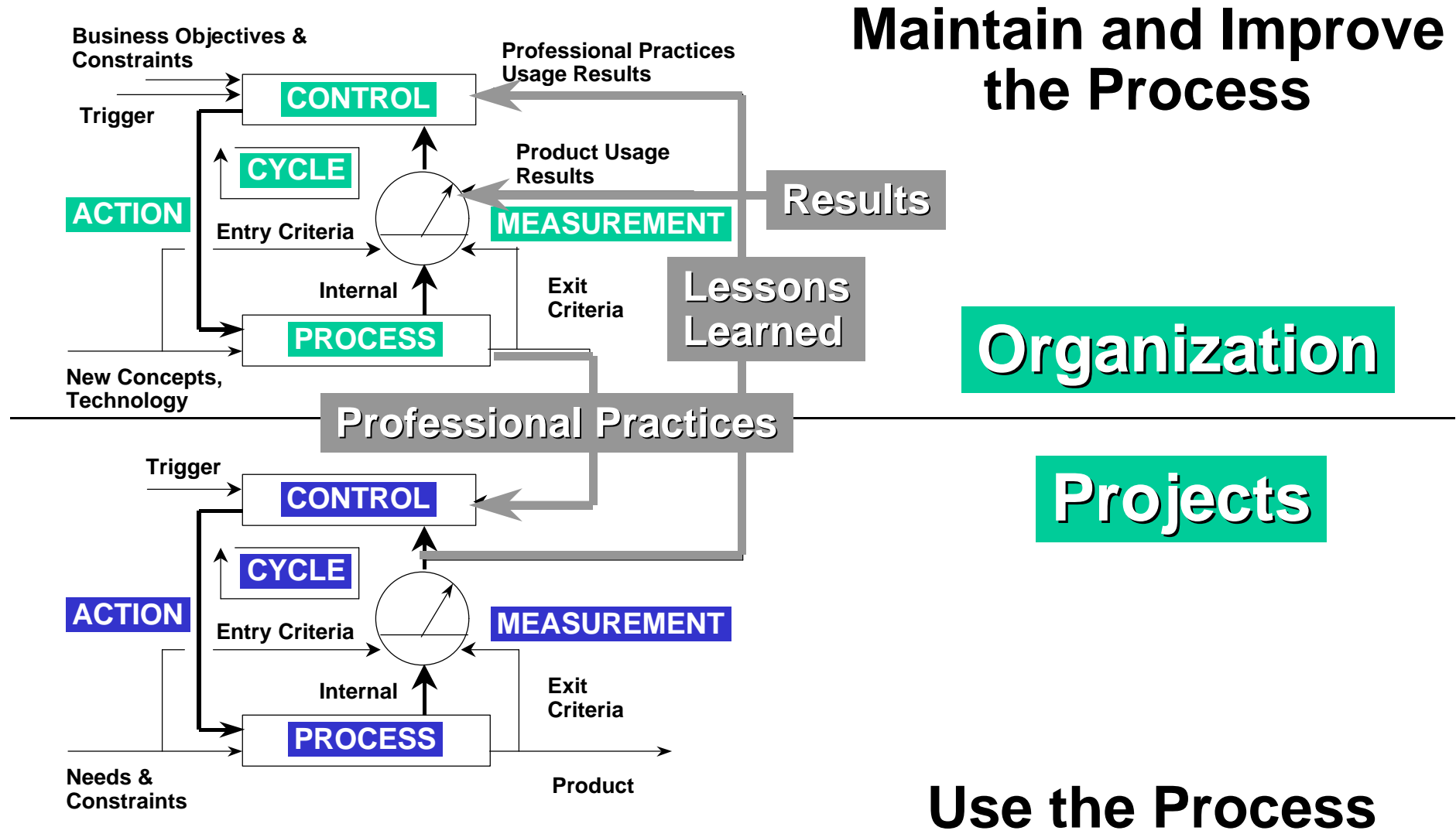
### **Process Configuration Management**

### **Process Quality Assurance**

## **Conclusion/Themes Revisited**

- Benefits Recovery

# Framework: Nelson-Gilchrist Two Engine Model



## Process Tracking Tool

Class #	Process #	Last Update	Classification/Description/ Server Location	System Owner	System Manager	Project Manager	Usage	Result
2.1	26		Supervisor Selection Process	Jolley		Pfeiffer	5	4
2.2	6		Performance Mgt.: PDPs/PMPs	Jolley	Jolley		4	2
2.2	30		6-6C50 SJC Upgrade Process	Jolley			5	1
2.3	7		Training – How to Sign Up	Jolley	Jolley		2	2
2.4	1	11/1/99	Salary Management Process	Jolley			4	3
2.4	5		Recognition: Stock Option	Jolley	Nicholson		3	1
2.5	12		Building Evacuation Procedure	Jolley			4	3
2.6	13		Effective Meeting Checklist	Jolley			1	1
2.6	14		Schedule a Meeting	Jolley			3	1
2.6	16		Executive Interview Process	Jolley			4	4
2.6	18		Meeting Gillimeter	Jolley			2	2
2.6	21		Buddy	Jolley			1	1
2.6	31	7/10/00	C50 PCMM Meeting Decision Process	Jolley			4	1
3.1	15	12/1/00	Process Management Process	Jolley	Jolley		2	2

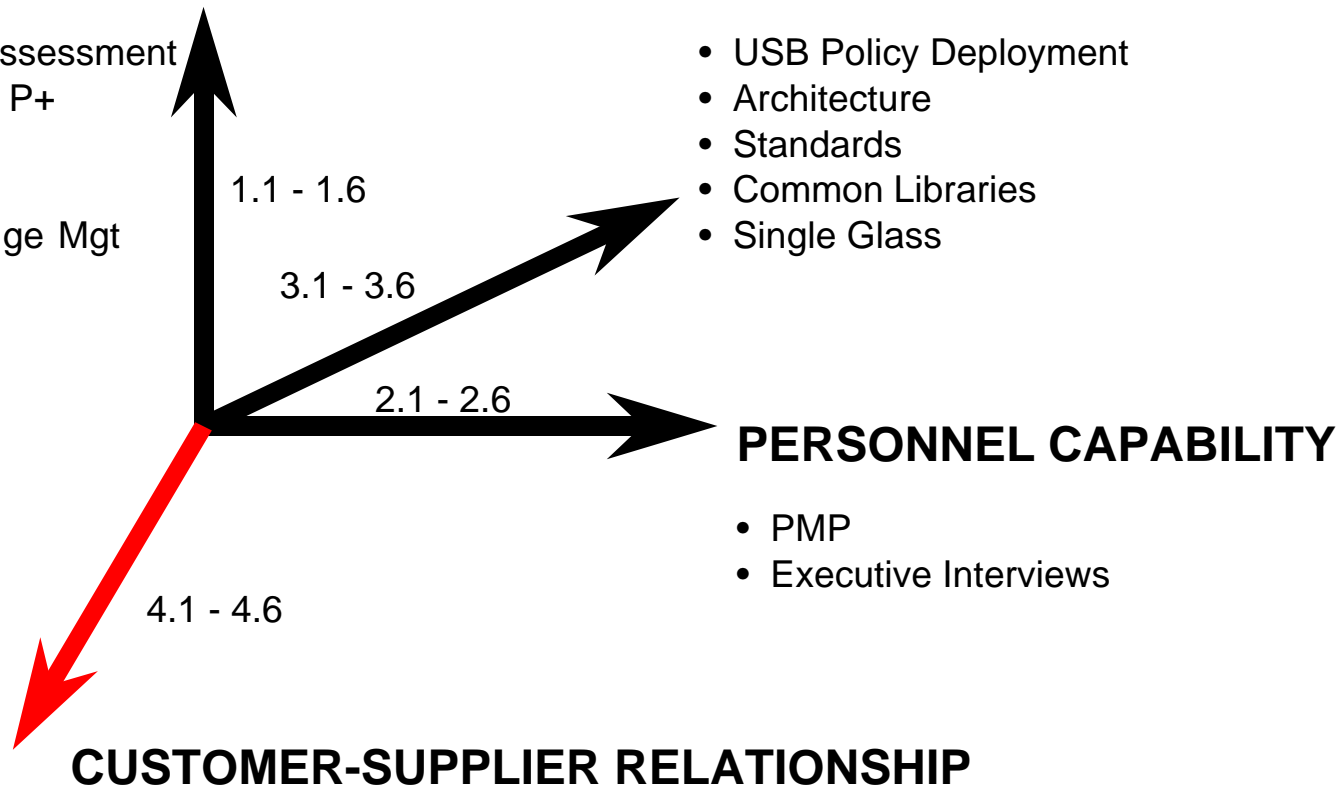
# Process Taxonomy: Curtis Process Organization

## BUSINESS CAPABILITY

- SEI Assessment
- DMR P+
- Stds
- SQA
- Change Mgt

## ASSET AND TECHNOLOGY BASE

- USB Policy Deployment
- Architecture
- Standards
- Common Libraries
- Single Glass



- PMP
- Executive Interviews

## CUSTOMER-SUPPLIER RELATIONSHIP

- PAB Workstatement Mgt
- DMR Benefit +

# Process Taxonomy: definition

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## **1.0 Business Capability Maturity**

- 1.1 Project Track & Oversight
- 1.2 Project Management
- 1.3 Configuration Management
- 1.4 Requirement Management
- 1.5 SQA
- 1.6 Sub Contractor Management

## **2.0 Personnel Capability Maturity**

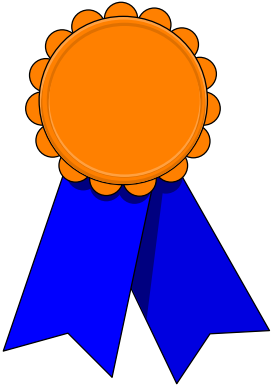
- 2.1 Staffing
- 2.2 Performance Management
- 2.3 Training
- 2.4 Compensation
- 2.5 Work Environment
- 2.6 Communication

## **3.0 Asset and Technology Base**

- 3.1 Asset Track & Oversight
- 3.2 Asset Management
- 3.3 Asset Configuration Management
- 3.4 Asset Requirement Management
- 3.5 Asset SQA
- 3.6 Asset Sub Contractor Management

## **4.0 Customer Supplier Relationship**

- 4.1 Customer-Supplier Track & Oversight
- 4.2 Customer-Supplier Management
- 4.3 Customer-Supplier Configuration Management
- 4.4 Customer-Supplier Requirement Management
- 4.5 Customer-Supplier SQA
- 4.6 Customer-Supplier Sub Contractor Management



# Certification of Achievement

*Skip Jolley has achieved Level 1 for the following SW CMM KPAs:*

- 1. Surprise Management**
- 2. Fire Fighting**
- 3. Herding Cats**
- 4. Hosting Goat Rodeos**